## Bharat Sanchar Nigam Ltd.

*(A Government of India Enterprise)* Tariff & Costing-CM Section, Corporate Office, 1<sup>st</sup> Floor, Bharat Sanchar Bhawan, H.C. Mathur Lane, Janpath, New Delhi - 110 001. Tel. No.011-23037109/200 Fax No.011-23329125



## No.26-05/2009-R&C

## Circular T&C-CM No. 12/13-14

Date: 15.05.2013

## Sub: Clarification for Promotional offer on Blackberry services for blackberry BB Z10 - reg.

Kindly refer to this office order of even No. dated 12.03.2013 and clarification 22.03.2013 vide which tariff for on Blackberry BB Z10 tariff plans under Blackberry services was communicated. Based on queries raised by field units and technical non-feasibility reported by INs, the following clarifications / modifications are issued.

SI. No.	Issues raised by INs	Clarification
(i)	Identification of BB Z10 customers in INs for migration or new Plan creation are not possible?	The plan allowed for all Blackberry customers without any restrictions.
(ii)	Whether this plan to be used only trough Micro/Nano SIMs?	Yes it is valid only for Micro/Nano SIMs.
(iii)	As per the clarification issued by circular no. 26-05/2009-R&C dated 22.03.2013 circular T&C- CM no. 127/12-13 for the point (B) of the circular no 26-05/2009- R&C dated 12.03.2013 circular T&C-CM no. 123/12-13. These are 3G data plans not STVs i.e. INs have to configure three new data plans (only data no voice/SMS) and base tariff as per the voice plan taken by the customer. This is not technically feasible to have both data and voice plan through plan voucher at a time.	For annual plans at point (B) of the circular no. 26-05/2009-R&C dated 12.03.2013, the base plan shall be general plan for voice.

2. All other terms and conditions will remain the same.

3. This may be brought to the notice of all concerned for taking necessary action in this regard. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.

4. This circular is issued based on the approval of the Competent Authority in PP-CM cell File No.3-26/2009-P&P-CM. For queries/clarification/ feedback in respect of above tariff, the communication may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback report may kindly be sent at hqcm.pp@gmail.com, hqcm\_pp@bsnl.co.in for further review of the scheme.

(N. S. Dhami) AGM (T&C-CM)

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All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) for making necessary updation in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) Sr. GM (NWP-GSM)- for information.
- 8) GMs (CMTS/CDMA-Billing Centre).
- 9) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 10)Director General P & T Audit, Delhi- 110054.
- 11)OL Section for Hindi version.
- 12)Guard file.

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(Subrat Kumar Mohakud) Dy. Manager (T&C-CM)